

REQUEST FOR INFORMATION
BROADBAND SERVICE

Mathews County Broadband Advisory Board

In response to COVID-19, and to meet needs of our citizens during this pandemic, Mathews County is issuing this emergency Request for Information for broadband services. Anyone who has the ability to assist Mathews County in increasing the availability of highspeed broadband services to the community is asked to respond. All potential solutions will be evaluated. Proposals identifying available options should be sent via email to County Administrator Mindy Conner at mconner@mathewscountyva.gov. Submissions will be immediately evaluated. Please refer to the attached information for additional details regarding this project.

Below are some statistics from the Broadband Survey Mathews County conducted in Dec 2019-Jan 2020:

- 12% of population are veterans
- 30% of population are seniors,
- 9% of population have educational deficiencies,
- 17% of population have a disability,
- 25% of population have incomes <\$35K
- According to the FCC Connect2Health Task Force (C2HFCC), the Mathews County Internet Adoption Rate Estimate: **~40-60% - low**
- 8% Mathews County families are in poverty

Residential Survey summary:

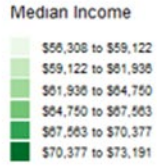
- ~31% of occupied households responded.
- The primary reasons cited for no home Internet was “Internet service not available, Internet service not reliable.”
- Subscribers depend upon inadequate, expensive, unreliable and/or obsolete services; 5% DSL, 11% Satellite, 72% Cellular
- 72% of respondents say their home internet does not meet their needs – slow and unreliable connections cited as main reasons.
- 19% of respondents have K12 students at home.
- 9% of respondents report operating home-based businesses.
- 66% commute outside the county for work

Mathews County

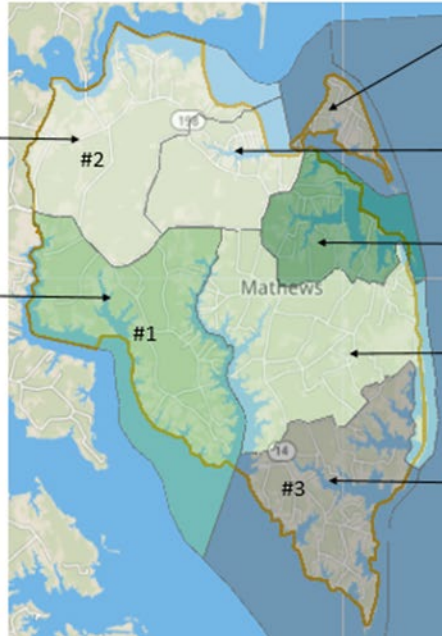
Approximately 612 address points in unserved areas

Median Income: \$52,207 ± \$14,610
 Household Density: 671 ± 157 households
 39 households/sqmi
 124 addrs in unserved areas

Median Income: \$69,942 ± \$12,595
 Household Density: 559 ± 161 households
 32 households/sqmi
 214 addrs in unserved areas



Source: ACS, Data by Census Block Groups



No data available
 65 addrs in unserved areas

Median Income: \$53,079 ± \$19,785
 Household Density: 391 ± 155 households
 44 households/sqmi
 46 addrs in unserved areas

Median Income: \$86,576 ± \$22,850
 Household Density: 638 ± 158 households
 92 households/sqmi
 20 addrs in unserved areas

Median Income: \$62,574 ± \$15,530
 Household Density: 894 ± 216 households
 44 households/sqmi
 62 addrs in unserved areas

No data available
 81 addrs in unserved areas