



LINE EXTENSION CUSTOMER ASSISTANCE PROGRAM (LECAP)

ABOUT

For many Virginians, high speed internet connectivity is out of reach because of the high cost to connect to an existing internet network. LECAP is a new initiative to extend broadband networks and bring high speed internet connections to low to moderate income residents.

HOW DO I APPLY?

The LECAP Applicant Portal is available on our website! Once the application is submitted, program staff will reach out to you using a secure email address to request documentation to verify income. For more information on applying, and to access the application, visit dhcd.virginia.gov/lecap

WHAT DO I DO IF I AM APPROVED?

If you qualify for LECAP:

- Program staff will see if a qualified internet service provider exists in your area to construct a line extension and provide high speed internet service to your location
- If a qualified internet service provider exists in your area, the line extension will be constructed and service will be available to your household
- Once service is available, LECAP participants must subscribe to an internet service offering. LECAP participants are not required to subscribe to television packages or phone services.
- If eligible, LECAP participants must sign up for the \$30 per month discount on broadband services through the Affordable Connectivity Program (ACP). To learn more about the ACP, visit affordableconnectivity.gov



Contact - lecap@dhcd.virginia.gov

Website - dhcd.virginia.gov/lecap

Eligibility - LECAP will cover 100% of the cost of extending broadband service to qualifying households. Eligibility is determined by annual household income and adjusted based on where you live. More information about eligibility is on our website.